

## **COVID-19 SUPPORT- SEND PARENT HELPLINE**

The SEND Support Service is now operating a Parent/Carer Helpline. This service is for the parents/carers of children with EHCPs, currently not in school. The service will offer support and guidance to parents/carers with SEND children at home, and who are currently struggling to support, engage and/or manage their SEND needs. Whilst the SEND team may be able to offer strategies to help a child engage with school work set by the child/ young person's school, they cannot set a curriculum for your child. This will continue to be provided by school.

The helpline will be available to parents/carers from Monday 30th April, and will operate between the hours of 9am-1pm. Helpline details as follows:

Mon-Fri

Working hours:

09.00-11.00 0161-3438381

11.00-13.00 07971132375